

GENERAL TERMS AND CONDITIONS OF CARRIAGE

1. Airfare for the MNL-BSI-MNL, CRK-BSI-CRK, and SGL-BSI-SGL flight is summarized in ANNEX A attached hereto.
2. Airfare must be paid in advance to confirm a booking. Payments may be settled via cash, check or credit card at Balesin City at Alphaland Makati Place, 7232 Ayala Avenue Ext., Makati City or via bank deposit/transfer at any designated bank. Please take note that check and cash payments are not accepted at any Alphaland Hangar (Manila, Clark, or Sangley).
3. A passenger who cancels or makes changes to his/her flight (including rebooking or name replacement) within 48 hours prior to his/her scheduled departure will be charged a fee equivalent to one-way airfare.
4. An email request for cancellation/rebooking will only be entertained by Alphaland Aviation between 8 AM to 4 PM daily.
5. Any flight-related requests must be emailed to Balesin Key Reservations (reservations@balesinkey.com) and Alphaland Aviation, Inc. flight booking (booking@aviation.alphaland.com.ph).
6. In the event that a passenger misses his/her confirmed flight schedule for no valid reason and fails to appear for check-in without notifying the Aviation or Reservations department prior to his/her scheduled departure, a "NO SHOW" fee equivalent to roundtrip airfare will be imposed. Additionally, the roundtrip airfare paid will not be refunded and will be forfeited.
7. Only infants below 24 months are considered free of charge and will be seated on the lap of his/her parent/guardian. Proof of the infant's date of birth must be presented upon check-in for verification. Allowed number of infants per flight will depend on the aircraft to be used.
8. The flight schedule may change due to weather, air traffic congestion, or availability of aircraft. Club management and Alphaland Aviation reserve the right to change or cancel a confirmed flight schedule affected by force majeure (weather, airport closure, etc.).
9. Expectant mothers at 20 weeks or less of their pregnancy are required to present a medical certificate stating that they are fit for air travel. Air travel must be completed within seven days of the date on the medical certificate. They must also fill out the Special-Handling Form. Air travel to Balesin Island is not permitted for women after 20 weeks of their pregnancy.
10. Soda, tetra-packed milk and juices, and perishables (e.g., fast food take-out, burgers, pizza, donuts, chicken meals, cup noodles, breads, pastries, fruits, chocolates) are prohibited from being brought into Balesin. Any items of this kind will be collected at the hangar for disposal. Snacks such as chips, biscuits, crackers, and nuts are allowed.

11. In compliance with the policy of the Civil Aviation Authority of the Philippines (CAAP), check-in counters will close 45 minutes before departure time, whereas aircraft doors will close 10 minutes before departure time. Passengers are required to check in at least 1.5 hours before the Estimated Time of Departure.
12. The check-in counter closes 45 minutes before flight time. Beyond this time, passengers may no longer be accommodated on the flight.

PASSENGER AND BAGGAGE CHECK-IN BOARDING PROCEDURES

1. Passengers are advised to be at the compound of Alphaland Aviation Hangar at least 1.5 hours before their scheduled flight departure time.
2. Upon entering the Hangar, passengers are advised to immediately proceed to the baggage drop-off area for baggage check-in. Each passenger is allowed ten kilograms of check-in baggage; any excess will be charged a fee of Php 100 per kilogram or a fraction thereof. Hand-carried bags/items must not exceed five kilograms per passenger. It must fit under the passenger seat or inside the overhead storage bin where it will stay during the flight. A maximum weight of 32 kilos for each piece of luggage has been mandated by the International Air Transport Association (IATA).
3. Passengers are strongly advised to read and understand Form AAI-DGP-2025 (Provisions for Dangerous Goods Carried by Passengers or Crew) before packing their baggage.
4. After baggage check-in, passengers must go inside the AAI Hangar Lounge then straight to the Passenger Check-in counter. All hand-carried baggage/items will be subject to a security check before they are allowed into the lounge.
5. At the Check-in counter, each passenger must present the following:
 - a. Valid ID with photo
 - b. For infants: birth certificate
 - c. For expectant mothers who are up to 20 weeks pregnant, a medical certificate and a Special Handling Form are requiredIndividual QR codes are no longer required for travel to Balesin Island. Instead, we will only require the Primary Member, the Spouse, or the Main Guest to complete the Acknowledgement, Representation, and Waiver of Liability document, which will cover the entire group. Excess baggage fee and unpaid airfare must be settled at the counter prior to boarding.
6. Passengers traveling with infants/children below 12 years old, unaccompanied minors, pregnant women, persons with disabilities, persons with reduced mobility, persons with medical conditions, and other persons needing special assistance will be given priority in boarding.
7. The doors of the aircraft will be closed 10 minutes before the scheduled flight departure time. As such, all passengers are requested to stay in the Alphaland Hangar lounge after check-in.

NOTE: Please be reminded that all flight schedules are tentative in nature as they are subject to change due to weather conditions, air traffic congestion, and/or availability of the aircraft.

ANNEX A

ALPHALAND AVIATION RATES

Airfare (VAT-inclusive)	
Members (Including spouse & qualified dependents)	Php 5,600
Guests	Php 12,320

**Promotional airfare is subject to change without prior notice*