

Protocols for Members and Guests

Balesin Island Club is enforcing strict precautionary steps to ensure the safety and well-being of its Members, guests, and staff. Existing regulations still apply unless Members or guests have a medical referral from Aegle Wellness Center-Makati. For your safety and protection, please be aware of the following protocols:

Everyone flying to Balesin must have a QR code to facilitate COVID-19 contact tracing.

Please click on this [link](#) to complete the Balesin Island Club QR Code Form in order for us to generate a unique QR code which will be sent to the email address provided on the form.

The QR code serves as an ID while on Balesin Island. A photo of the QR code must be saved on your mobile phone (e.g., Photo Gallery, Viber, WhatsApp) for scanning by Alphaland personnel prior to all activities on the island.

Fully vaccinated members and guests must present their COVID-19 Vaccination Cards, photo of the QR code, and a valid photo ID upon check-in at the hangar for verification purposes.

For unvaccinated or partially vaccinated passengers, only the QR code and a valid photo ID must be presented upon check-in.

For infants with no photo ID available, please present a copy of the Birth Certificate upon check-in.

Members/Guests	Pre-Departure Testing Requirements
Individuals who are non-fully vaccinated*	Negative result from an Antigen Swab Test taken not more than 48 hours prior to flight
Individuals who are fully vaccinated*	A COVID-19 Vaccination Card may be presented in lieu of testing

*Individuals are considered fully vaccinated two weeks after their second/final dose.

Antigen swab testing must be administered at Aegle-Makati or via Aegle's home service or accredited provincial testing center within 48 hours of your tentative flight to Balesin.

- Members and guests must fill out the QR Code Form. Members and guests who are non-fully vaccinated must settle the COVID-19 Test fee before they are tested. If their medical certificate of COVID-19 Test is dated more than two days prior to the flight, it will be considered invalid, and they will need to take another COVID-19 Test administered by Aegle-Makati or by Aegle's accredited testing center.
- Non-fully vaccinated Members and guests must quarantine at home between the test and their departure to Balesin.
- Fully vaccinated members and guests must present their COVID-19 Vaccination Cards upon check-in at the hangar.
- Full payment must be settled before the trip.

A. HANGAR

1. Upon entry into Alphaland Aviation's hangar, our security will conduct thermal scanner checks while passengers are still in their vehicles, and scan each passenger's QR code to log their time of arrival, which must be not less than 45 minutes prior to their flight departure. Anyone with a temperature above 37.7 °C will not be allowed entry into the departure area, including the other vehicle occupants.
2. All members and their guests must wear a face mask, use the disinfecting footbath, and observe social distancing upon entry into the hangar lounge.
3. Members and guests must proceed to the Baggage Drop-off Entrance and give their luggage to the disinfecting unit who will hand over the disinfected luggage to the x-ray personnel for proper handling. Cargo personnel will then scan their corresponding QR codes and give the luggage tag to the Member or guest.
4. Members and guests must have their QR code scanned by our front desk personnel upon check-in. Members and guests who are fully vaccinated must present their COVID-19 Vaccination Cards upon check-in. The front desk personnel will collect any unpaid airfare, environmental fee, and terminal fee, and issue the seat assignment to the Member or guest.
5. After check-in, Members and guests must proceed to the pre-boarding waiting area and follow social distancing while waiting for the announcement to board the aircraft.

6. After the boarding announcement, Members and guests must line up in a socially distanced manner, and present their seat slip to the staff before boarding the plane.

Members and guests will not be allowed to leave the hangar area once they have registered and checked-in.

X-ray area, baggage counters, hangar lounge, check-in counter, comfort rooms, and shuttle buses are frequently sanitized for the safety of all passengers.

B. AIRCRAFT

1. Safety is our utmost priority. As such, all of our pilots and cabin crew are fully vaccinated. The cabin crew will also be wearing personal protective equipment (face mask and gloves) during the flight.
2. We conduct regular cleaning and disinfection of our fleet of aircraft, and have done so even during the lockdown period. We heavily mist the aircraft cabins with an airline-approved disinfectant that effectively eradicates viruses, including the coronavirus. Disinfectants are applied on passenger seats, overhead bins, and lavatory. In addition, we also use a smoke disinfectant which kills 99.8% of all types of bacteria, fungi, viruses, and spores.
3. Upon boarding, our cabin crew will be sanitizing the passengers' hands with disinfectant.
4. All passengers will be required to wear face masks during the flight.

C. BALE SIN ISLAND

1. Upon arrival in Balesin, all luggage will be disinfected and will be released one hour after the arrival of the aircraft. Guests will personally pick up their luggage at the baggage claim area behind the Airport's Arrival Area.
2. Members and guests shall undergo protective protocol upon disembarking from the aircraft as follows:
 - They must keep wearing their face masks upon disembarking, and in all common areas on the island, except when eating or drinking. They must also wear face masks at all times when taking island transportation. No mask, no ride.

- They will pass through the disinfecting footbath located before the arrival entry point of the island.
 - They must have their QR code scanned by staff upon entering the arrival lounge. This will also be done upon entering selected areas around the island, such as restaurants, village buildings, and amenities.
 - Hand sanitizer will be available in all common areas and Reception Desks.
3. We will only allow a maximum of four persons per villa, provided that occupants should have stayed in the same residence during the extended quarantine period; otherwise, guests will have to take separate villas for their own protection.
 4. Before entering a facility, the Club will conduct thermal scanning of each guest.
 5. As a standard protocol, the Club has required its personnel who will come in direct contact with guests (Village Managers, food & beverage servers, housekeeping) to wear personal protective equipment while engaging with them. They are also fully vaccinated.
 6. All rooms and villas are UV-treated prior to check-in of Members and guests, to eradicate all bacteria and viruses, including the coronavirus. The same procedure will be conducted after each check-out.
 7. All restaurants have rearranged the seats and tables to follow the social distancing protocol. Only Members and guests who have been staying in the same residence during the extended quarantine period will be allowed to sit at the same table. In addition, we also have housekeeping personnel standing by to disinfect the comfort rooms every after use.
 8. Social distancing will be enforced at all times. We have seven kilometers of beaches and it will not be a problem arranging the beach lounge chairs which shall be at least two to three meters apart from one another.
 9. Members and guests must properly dispose of used face masks and other personal protective equipment in the infectious waste trash bins.

10. Prior to departure from the island, passengers will again be thermal scanned before boarding the aircraft.

11. Within two weeks after departure from Balesin, Members and guests must agree to provide any requested information related to the coronavirus, should they happen to get infected after their trip from Balesin Island Club. A tracing procedure will be done by our team to ensure that we are able to monitor any coronavirus incident related to Balesin.